



UPTIME

STARTS WITH DISCOVERY

The first step in effectively monitoring and maintaining your digital infrastructure is a holistic and accurate listing of your data center assets. Introducing ParkView Discovery™ - a hosted service that automatically discovers all physical, virtual and cloud assets across your infrastructure.



FEATURES

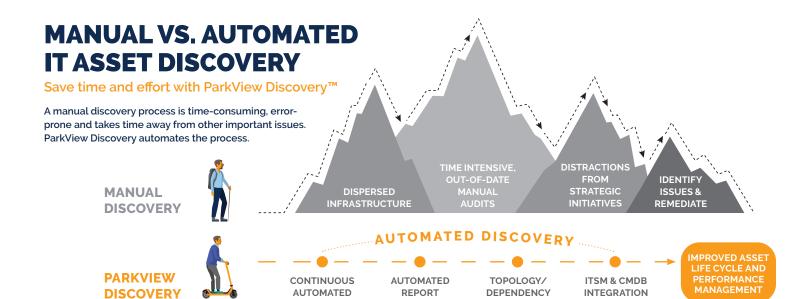
- Automated IT Asset Discovery & Dependency Mapping
- Comprehensive coverage of servers (physical, virtual & cloud), desktops, peripherals, edge devices and more
- · 30 day, no-cost trial period
- · ITSM & CMDB integration
- Installs and configures in less than one hour
- Real-time, accurate CMDB maintenance

ADVANTAGES

- Eliminate the need for manually collecting and documenting IT inventory
- Achieve real time visibility to acquired assets and assets in remote location
- Accelerate audit preparation and readiness
- Easily obtain serial number and product life cycle information
- Park Place supports the installation and execution of scanning and inventory reporting for you

VALUE DRIVERS

- · Retire internal discovery tools
- Reassign internal resources
- Improve software licensing management and compliance
- Identify and track assets deployed to remote workforce
- Accelerate cloud migration planning



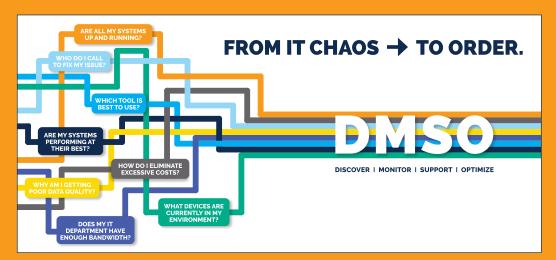
GENERATION

MAPPING

DISCOVERY

PARKVIEW

DISCOVER | MONITOR | SUPPORT | OPTIMIZE



ParkView[™] from Park Place
Technologies is a full suite of
managed services that brings order
to managing an organization's critical
infrastructure while eliminating
chaos and accelerating business
transformation. ParkView empowers
you to efficiently Discover, Monitor,
Support and Optimize your IT infrastructure, including cloud computing
environments. This combination of
integrated management, across
multiple layers, integrates disparate
vendors, solutions, and data into
one place, making it easier for
customers to make smart, futurefocused decisions for the business.

DISCOVER

Remote service provides customer with holistic, accurate listing of data center assets across OEMs

- Automated IT asset discovery & dependency mapping
- Comprehensive coverage of servers (physical, virtual & cloud), desktops, peripherals, edge devices

MONITOR

Hosted solution for server and storage monitoring at both hardware and software level

- Hardware: storage, server and network
- OS monitoring: Linux, Windows, VM
- · Network monitoring

SUPPORT

Hardware/OS/Network event filtering & remediation

- Hardware: predictive / proactive alerting. Ticket integration
- OS: remediation, patch management, updates
- Network incident management, configuration, root cause

OPTIMIZE

Offering to enable customer efficiencies and ensure optimal Uptime

- Capacity management
- CPU utilization
- Cloud cost controls

ABOUT PARK PLACE TECHNOLOGIES

Since 1991, Park Place Technologies has simplified the management of complex hybrid IT environments to maximize Uptime, improve operational speed, eliminate chaos and accelerate business transformation.

In addition to ParkView managed services, Park Place Technologies provides exceptional global service and support for data center storage, server and network hardware for all tier one OEM equipment. Park Place supports 58,000+ data centers in 150+ countries for more than 17,000 clients. Our worldwide network of 404,000 parts stored regionally, locally and on-site, allows for fast parts distribution and service to help drive Uptime. For more information, visit us at ParkPlaceTechnologies.com.