

CORPORATE OVERVIEW

ALL ABOUT UPTIME



Park Place Technologies simplifies the management of complex technology environments worldwide. Our network of parts to support data centers is stored regionally, locally and on-site to allow for fast parts distribution and service to drive Uptime. Park Place created a new technology service category – Discover, Monitor, Support, Optimize (DMSO) – a fully integrated approach to managing critical infrastructure. Our industry-leading and award-winning services include ParkView™ Managed Services, Entuity software, and our Enterprise Operations Center.

THE GLOBAL LEADER IN DATA CENTER HARDWARE SUPPORT

Park Place Technologies provides exceptional global service and support for data center storage, server and network hardware for all tier one OEM equipment. Park Place supports 110,000+ data centers in 154+ countries. Our world-wide network of 1,158,000 parts stored regionally, locally and on-site, allows for fast parts distribution and service to help you drive Uptime.

Our Customer Portal Keeps You in Control

Central Park, the Park Place customer portal, is your single pane of glass for all incident, contract and asset management. Get real-time visibility for all events; submit a ticket; view all active Park Place contracts and more. And now you can take Central Park with you anywhere with our new mobile app – PPTechMobile. Customers using the app will be able to take and send a photo of any piece of equipment; scan barcodes; and receive notifications and real-time updates.

Unparalleled Customer Support

Wherever you are, and whenever the need arises, Park Place is there with our multi-lingual "follow the sun" Global Customer Support Centers; anytime triage via ParkView™, 24/7 Level 3/4 Technical Support and Client Services.

SUPPORTED OEMs



Uptime Starts with Proactive Monitoring

ParkView is a full suite of managed services. ParkView empowers you to efficiently Discover, Monitor, Support and Optimize your IT infrastructure and cloud computing environments.

The ParkView brand includes:

- **ParkView Hardware Monitoring™**, the industry's only fully-automated maintenance service, streamlining the hardware support process
- **ParkView Network Analytics™**, a hosted network analytics service providing extensive network visibility, actionable data and proactive management
- **ParkView Discovery™**, a hosted service platform that provides customers with a holistic, accurate listing of all data center assets across OEMs.

Uptime is Better Visibility to Critical Data

Entuity Network Analytics (ENA) is a powerful, yet easy-to-use enterprise network analytics solution designed for IT organizations to maximize network performance and service availability. ENA significantly reduces event noise; resolves issues quickly; delivers proactive management including predictive trends; and supports a multi-cloud strategy. ENA is easy to install, customize, operate and maintain, and lowers total cost of ownership to a fraction of other products.

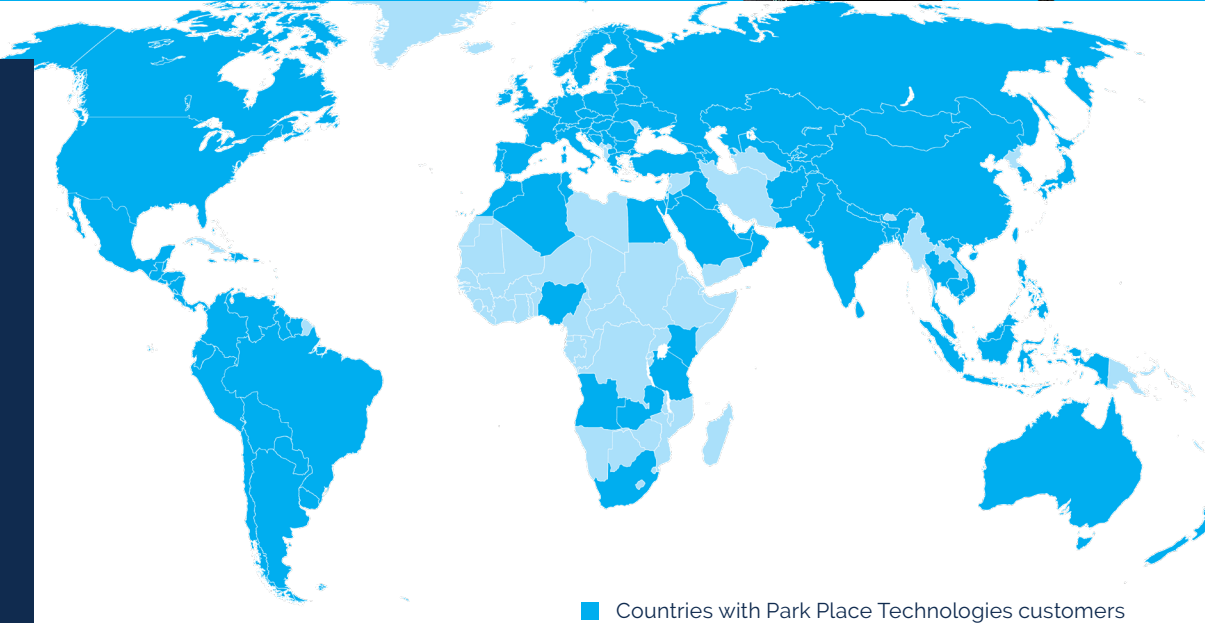
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LET'S TALK

For a quote that can save you 30-40% on hardware maintenance, call us today at 877.778.8707 or visit ParkPlaceTechnologies.com.



With our global supply chain, no matter where your equipment is located, we've got you covered for your post-warranty storage, server and networking equipment needs.



PARK PLACE BY THE NUMBERS



97%
CUSTOMER
SATISFACTION



21,500+
GLOBAL
CUSTOMERS



2,000+
PARK PLACE
EMPLOYEES



154+
SUPPORTED
COUNTRIES



110,000+
UNIQUE DATA CENTERS
SUPPORTED

GLOBAL HEADQUARTERS

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